

General Service Agreement

1. General

The object of this General Agreement between the Client and the Contractor is the fixing of the contractual terms and conditions for the avoiment of services from the Contractor for planning, documentation, development and construction work (hereafter, "service orders"). In principle, the below-mentioned contractual terms and conditions are supposed to apply to all service orders between the Client and the Contractor. If necessary, modifications and expansions of these contractual terms and conditions must be determined separately within the framework of the respective individual orders.

The general purchase conditions of the Client shall apply on a supplemental basis to this General Agreement. The general terms and conditions of the Contractor shall not apply even if they are used or made reference to in documents and on order confirmations under this General Agreement.

2. Object of the services

The service orders to be carried out by the Contractor shall be described in detail exclusively upon the individual orders. In this regard, the individual orders define the respective scope of service.

3. Place of performance

The place of performance shall depend on the respective order.

4. Order realisation

The Contractor shall render its services, in its own name and on its own account, as an independent contractor. The Contractor has received no authorisation to legally represent the Client or to collect payment claims for it. The Client shall provide the necessary technical, company-specific and other information and guidelines. The responsibility for realisation of the order shall lie with the Contractor.

5. Right of instruction

The Contractor shall have the exclusive right of instruction, guidance and supervision of its employees, even if the order is to be realised on the Client's or a third party's premises. The Client's right to issue instructions for orders relating to the realisation instructions remains unaffected hereby.

6. Progress of work and services, provision of information

The progress of work and services shall be confirmed by the Client by signing the activity/project progress reports submitted to it. On an ongoing basis, the Contractor shall submit information to the Client or its authorised contact person by reporting at regular intervals, or upon request, about the status of the realisation of the order.

7. Pricing

Prices can be agreed as binding fixed prices, as guide prices, according to hours worked or in terms of dimension. All prices are subject to statutory VAT. Billing for orders shall be according to the progress of work and services in partial amounts to be agreed separately. The Contractor itself shall be responsible for the payment of taxes upon its income and shall reimburse the Client for any wage taxes the Client has paid as well as indemnify the Client from any wage tax liability.

8. Terms of payment

Unless otherwise agreed, payment shall be made within thirty (30) days net. The term of payment shall commence upon the completion of the service and receipt of the duly issued invoice. Payment is made with the proviso of verification of the invoice.

9. The Contractor's costs and expenditure

Insofar as the Contractor undertakes the agreed work on its own premises, it shall also meet the costs incurred. They shall not be settled separately by the Client. Should the work be undertaken on the Client's or a third party's premises, the Client shall provide the necessary premises and materials for the Contractor for a charge.

10. Liability, third party indemnity

The Contractor shall be fully liable to the Client for damage incurred by the Client within the framework of the work and services. The Contractor shall cover its third party indemnity risk by concluding third party indemnity insurance for personal, material and pecuniary damage to a reasonable amount.

11. Results of work

All documents provided by the Client to the Contractor for the purposes of order realisation, and all results of work created during realisation of the order by the Contractor or its employees, shall be the exclusive and unrestricted property of the Client.

12. Suggestions for improvement, inventions, copyright by the Contractor

If, through the Contractor's activities, results are obtained that are able to be copyrighted or other results which are subject to proprietary right protection and involve patent, trademark, utility model, registered design or any other protectable rights, they shall be assigned to the Client upon their creation with all ownership rights as well as the exclusive rights of use and exploitation that are unrestricted by time, territory and content. All transferred inventions, suggestions for improvement and copyrights are settled by the remuneration agreed in the respective orders.

13. Suggestions for improvement, inventions by the employees of the Contractor

For any employee inventions or suggestions for improvement made by the Contractor's employees, within the framework of the Contractor's work on individual orders, the Contractor shall, upon request by the Client, assert claims to the invention with or without reservation and then transfer the resulting rights incrementally to the Client in return for release of any financial obligations towards its employees. The Contractor is furthermore obliged not to exercise its option to declassify the employee invention accordingly to § 6 (2) Employee Invention Act. The Employee Invention Act shall apply accordingly.

14. Return of documents

All documents provided to the Contractor within the framework of its work and services must be returned to the Client immediately upon completion of the order. The Contractor does not reserve the right to withhold.

15. Confidentiality

The Contractor shall maintain confidentiality in respect of all the Client's or third party's business matters and the corresponding confidentiality of its employees. This shall also apply after the termination of the contract. In the case of a breach of the obligation to confidentiality, a contractual penalty of EUR 2,500 but not exceeding 5% of the order value of the relevant individual contract shall immediately become payable. The assertion of any additional claim for compensation remains reserved. The paid contractual penalty however shall be deducted therefrom.

16. Poaching

The poaching of employees is excluded for both parties.

17. Contractor's relationship to third parties

The Contractor reserves the right to work for another Client. There is no requirement for prior consent from the Client unless the Contractor also wants to work for a competitor of the Client.

18. Duty to inform

The Contractor shall immediately inform the Client if it does not employ insured people in conjunction with the work, except for family members, regularly and mainly only works for the Client and is not represented in the market, including the associated chances and risks, based on its corporate activity.

19. Contractual term and termination

This Agreement shall enter into force by signing and shall remain in full force for an indeterminate period of time. The contractual relationship can be terminated with 15 days' notice to the month's end. Termination for good reason is possible at any time. Any individual orders that are still being executed at the time termination is made shall be completed in accordance with the provisions of the individual Agreement and this General Agreement.

20. Written form

20.1 No oral ancillary agreements have been made.

20.2 This General Service Agreement and any individual contract (e.g. individual order), shall only be valid if made in written form. This shall be deemed to have been observed in text form if (i) the parties have provided at least a simple (a non-advanced/non-qualified) electronic signature in accordance with the eIDAS Regulation, or (ii) the parties have signed the document either (a) by hand or (b) digitally (e.g. by inserting a digital signature) and have sent the document signed by hand or digitally to the other party at least by telecommunication, namely by fax, in copy, or as an attachment to an e-mail (e.g. scan of the document in '.tif', '.pdf' or a similar, legible file format) ('written form').

20.3 Amendments and supplements to a General Service Agreement, an individual contract/order and its annexes as well as its termination require the written form. This also applies to amending or removing the written form requirement.

21. Place of performance and jurisdiction

The place of performance and jurisdiction for all disputes arising from – and in conjunction with – this General Agreement is Gummersbach. This General Agreement is subject to the laws of the Federal Republic of Germany, excluding the rules of private international law.

22. Exculpatory clause

Should a provision of this contract be or become invalid or impracticable, this shall not affect the validity of the remaining provisions. In this case, the Contractor and Client shall replace the invalid or impracticable provision with one which corresponds to the spirit and purpose of the provision being replaced as much as possible.

23. Validity

In the event that a General Service Agreement has already been concluded between the contractual parties at an earlier point in time with provisions that deviate from this General Service Agreement, the above shall replace the previously existing General Service Agreement.

Place, date

Client

Place, date

Contractor (company stamp/name and signing)